

Auto House Honda

COVID-19 Response

Auto House Honda is **OPEN** for both SALES & SERVICE and is committed to doing all we can to keep our customers and employees safe and healthy during the COVID-19 Coronavirus pandemic. We have greatly increased the availability of disinfectant wipes all over our dealership and re-focused our cleaning efforts to frequently disinfect often-touched surfaces like door handles, washroom taps, counters, etc. in our store. Our vehicles are well-sanitized between all test drives and we will be sanitizing all incoming vehicles for service by wiping down the vehicle's touch points. We are now following all procedures to protect against unwanted pathogen transmission and follow best practices from the Government of Canada.

We want to ensure that our dealership is a safe place for our customers and our staff. If you are experiencing any symptoms or have been out of the country within the last 2 weeks, we implore you to follow the Government mandated self-isolation for 14 days. This will help keep our staff and community at large as safe as possible.

We understand that some of our customers need to take extra precautions with their health by avoiding high-traffic areas in public places. If you are concerned about spending time in public places, we will do everything we can to assist you from the comfort of your own home.

Our Service Drive-Lane is **OPEN** so whether you have an appointment or not you can simply drive into our service Dept. Please stay in your vehicle and we will talk to you maintaining safe recommended distance. Or you can access our Service Department with Night/Day Drop-Off privileges. That way you don't have to be in physical contact with our employees at the dealership at all. Your vehicle will be well-sanitized both before and after we have done the required service. Main doors to the dealership are locked to prevent all walk-in floor traffic by the general public.

Also, we offer a payment-on-line feature that we will send you by text or email that will enable you to do the important servicing your vehicle needs and make payment without the need to enter the dealership or you can call your credit card number into us. Only credit cards will be accepted. Either way you will be required to make payment arrangements outside of the dealership. Our regular in-house cashier is unavailable at this time.

Even in these challenging times, we will ensure safe and convenient access to your personal transportation needs in the form of our amazing Honda vehicles.

**WITH COMMON SENSE AND RESPECT FOR THE WELL BEING OF BOTH YOU OUR CUSTOMERS
AND OUR DEDICATED EMPLOYEES WE WILL GET THROUGH THIS DIFFICULT TIME**

TOGETHER